

# WHERE TO GET A PHONE

## California Lifeline Program

California LifeLine offers low-cost and free monthly telephone services to eligible, low-income California residents. Participants can qualify for the program if they receive public benefits or meet household income limits. Specific documents are required to certify eligibility. Applicants must submit copies of required documents with the completed and signed application. Signatures must be clear and legible. The following subsections detail eligibility criteria, required documents, and the application process.

### Eligibility Criteria

1) Participants can qualify for California LifeLine if enrolled in any one of these qualifying public assistance programs:

- Medicaid/Medi-Cal
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
  - California Work Opportunity and Responsibility to Kids (CalWORKs)
  - Stanislaus County Work Opportunity and Responsibility to Kids (StanWORKs)
  - Welfare-to-Work (WTW)
  - Greater Avenues for Independence (GAIN)
- Tribal TANF

2) Participants can qualify for California LifeLine if their household's total annual gross income is at or less than these annual income limits:

Household Size	Annual Income Limit
1-2	\$28,700
3	\$32,600
4	\$39,700
Each Additional Member	\$7,100

Documentation is required to verify total annual gross income meets the annual income limits if you are qualifying by Income-Based.

### Application Process and Required Documents

To apply, participants must submit proof of eligibility and verify their identity. Acceptable forms of ID include:

- Government-issued ID or Driver's License (Copy Front and back) and

- Electronic Benefits Transfer (EBT) Card (Copy) or
- Medicaid/Medi-Cal Card (Copy)

Apply online on any of the California LifeLine providers' websites, or in person at the locations listed below. Cell phones are delivered between three (3) to five (5) days from the request submission when applying online. A full listing of approved carriers is available through the [Provider Search tool](#) on the California LifeLine website. The table below lists a portion of the approved carriers.

<b>Company Name</b>	<b>Website</b>	<b>Contact Number</b>
Tag Mobile	tagmobile.com/	1-866-959-4918
Assurance Wireless	assurancewireless.com/	1-888-321-5880
i-wireless, LLC	accesswireless.com/	1-866-594-3644
Truconnect	truconnect.com/	1-800-430-0443
Tracfone	safelinkca.com	1-800-723-3546

## **Locations in Eureka to Get a Free Phone through Lifeline**

### **Betty Chinn Day Center**

First Tuesday of every month, 9-11am

133 7<sup>th</sup> Street, Eureka

### **Phone Stand**

Corner of Wabash and Broadway

Open various hours throughout the week

**Uplift Staff also have a contact through Assurance and may be able to facilitate getting a Lifeline phone.**

## Prepaid Cell Phone Options

Various low-cost prepaid cell phone options are available for participants who are not eligible for California LifeLine. Service providers and/or eligible households may purchase prepaid cell phones at major electronics and grocery chains. Select carriers are listed in the table below.

Company Name	Website	Line Cost Starting	Handset Cost/ Starting
AT&T PREPAID plan	<a href="http://att.com/buy/wireless/plandetails">att.com/buy/wireless/plandetails</a>	\$15/month	\$33.99
Metro by T Mobile	<a href="http://metrobyt-mobile.com/shop/plans">metrobyt-mobile.com/shop/plans</a>	\$40/month	Free phones
Mint Mobile	<a href="http://mintmobile.com/plans/">mintmobile.com/plans/</a>	\$15/month	\$59
Tello	<a href="http://tello.com/buy/custo_m_plans">tello.com/buy/custo m_plans</a>	\$10/month	\$33.99
Simple Mobile	<a href="http://simplemobile.com/">simplemobile.com/</a>	\$25/month	\$9.99

### Phone Service Providers

AT&T: [att.com/prepaid/plans](http://att.com/prepaid/plans)

- Offers prepaid and postpaid plans

T-mobile: [metrobyt-mobile.com/cell-phone-plans](http://metrobyt-mobile.com/cell-phone-plans), [t-mobile.com/cell-phone-plans](http://t-mobile.com/cell-phone-plans)

- Offers prepaid and postpaid plans

Optimum: [optimum.com/mobile/plan](http://optimum.com/mobile/plan)

- Offers postpaid plans only

Verizon: [verizon.com/plans/prepaid](http://verizon.com/plans/prepaid)

- Offers prepaid and postpaid plans

Walmart sells many different forms of prepaid phone plans.